

PRIVACY NOTICE

Welcome to the L West & Son Plumbing & Heating Ltd's privacy notice.

This privacy notice provides information on how L West & Son Plumbing & Heating Ltd collects and processes your personal data when you visit utilise one of our services.

It is important that you read this privacy notice together with our website privacy policy which contains more detailed information about our data processing and can be accessed [here](#).

Important information and who we are

L West & Son Plumbing & Heating Ltd are the controller and responsible for your personal data.

Contact details

Our full details are:

Full name of legal entity: L West & Son Plumbing & Heating Ltd

Name or title of Data Protection Officer: Ian Collins

Email address: sales@lwestandson.co.uk

Postal address: New Barn, Newhouse Lane, East Dean, Chichester, West Sussex, PO18 0NJ

Telephone number: 01243 811354

1. The data we collect about you

We may collect, use, store and transfer different kinds of personal data about you as follows:

- Identity Data.
- Contact Data.
- Financial Data.
- Transaction Data.
- Technical Data.
- Profile Data.
- Usage Data.
- Marketing and Communications Data.

We use different methods to collect data about you, which are explained here: Directly from yourself by post, phone, email or messaging

2. How we use your personal data

We will only use your personal data for the purpose for which we collected it which include the following:

- To register you as a new customer.
- To process and deliver a service.
- To manage your relationship with us.
- To improve our website, products/services, marketing or customer relationships.
- To recommend products or services which may be of interest to you.

3. How we share your personal data

We may share your personal data within the group (L West & Son Carpentry & Joinery Ltd, Peter West t/a Wests of East Dean & West's Wood Fair).

4. Your legal rights

Under certain circumstances, you have rights under data protection laws in relation to your personal data including the right to receive a copy of the personal data we hold about you and the right to make a complaint at any time to the Information Commissioner's Office, the UK regulator for data protection issues (www.ico.org.uk).

More detail can be found here: If you wish to know what data we hold relating to yourself please email the office on the above email address.

5. Further details

If you are looking for more information on how we process your personal data including on data security, data retention and lawful processing bases, please email Ian Collins on the above email address.